



Telehealth

Connecting healthcare to you

Telehealth is a web-based visit with a provider that enables you to see your provider via online videoconferencing. These appointments allow you to receive ongoing care from your provider when an in-person visit isn't required or possible.

How telehealth works

Centra Heart & Vascular Institute uses the Doximity platform. It is easy to use and is a HIPPA compliant system. You will not need to download an app or create an account. When it is time for your appointment, you will receive a link in an email or text, whichever you request. Once you click on this link, you will automatically join the conference call.

What we need from you

- Smartphone or tablet with video capability
- Good phone reception and/or wifi

What happens during my telehealth visit?

- Our receptionist will call you to check in and verify your insurance/contact information.
- A nurse will call you to talk about your symptoms and collect vitals, if possible.
- Your provider will send a link immediately before your appointment.
- You must click on the link to open the visit with your provider.
- Your provider's scheduler will follow up with you for any upcoming appointments

Telehealth is a billable service and costs less than an in-office visit.

BENEFITS OF TELEHEALTH

- Limited physical contact reduces everyone's exposure to COVID-19.
- Virtual visits ensure you get healthcare wherever you are – at home, at work or even in your car.
- Virtual visits cut down on travel, time off from work and the need for childcare.
- Virtual healthcare tools can shorten the wait for an appointment.



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